

smartserve™ 1000

Designed to meet all your library self-service needs



Seamless integration

To provide the best possible user experience, the smartserve™ 1000 has many options that are all integrated in ergonomic locations for quick and easy use during the self-service process.

A simple change makes a huge difference

We've flipped and enlarged the touchscreen. This 22" monitor allows over 20 items to be visible in a list view without the need for scrolling.

Collect more money, in any form you like!

With the ability to accept notes, coins, cards, chip & pin and now even Near Field Communication (NFC) payments, all payment methods are possible.

Light-based guidance simplifies the process

Our ingenious light-based user guidance system uses a series of LEDs to highlight the next step in the transaction, helping patrons effortlessly navigate through the self-service process.



Benefits that are not so 'standard'

These very attractive benefits can be seen in the standard model of every smartserve™ 1000.



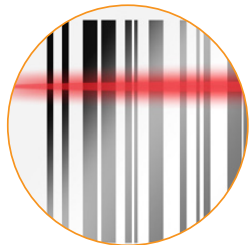
22" portrait orientation displays over 20 items on screen



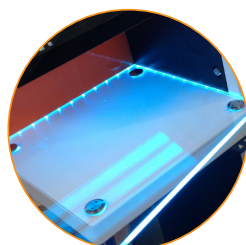
light based indicators guide the patron through the process



dedicated RFID zone reads up to 15 items at a time



user cards and barcode-only items are scanned with ease



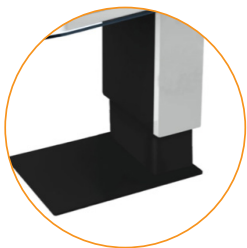
health status light indicators alert library staff from afar



built-in receipt printer provides a complete account statement

Limitless possibilities to accommodate any request

Create your perfect kiosk by choosing between the following add-on options:



height adjustable control to suit individual users



desktop version saves valuable library space



secured media items can be unlocked at the kiosk



additional surface area holds bags and extra books



integrated bins allow patrons to return items at the kiosk



over 200 custom colours to match any library decor



accept user payments in the form of credit/debit card



increase library collections with chip & pin payments



accept fees and return change with coin & note



collect smaller payments using NFC

Specifications

Dimensions:	<p>Freestanding: w: 680mm / 26.8" d: 617mm / 24.3" h: 1,484mm / 58.1" Height Adj: w: 700mm / 27.6" d: 685mm / 27.0" h: 1,484mm / 58.1" Height Adj Max: h: 1,744mm / 68.7" Desktop: w: 610mm / 24.0" d: 550mm / 21.7" h: 759mm / 29.9" Shelf + : w: 290mm / 11.4"</p>
Weight:	<p>Freestanding: 105 kg 232 lbs. Freestanding (shelf): 110 kg 243 lbs. Height Adj: 110 kg 243 lbs. Height Adj (shelf): 115 kg 254 lbs. Desktop: 52 kg 115 lbs.</p>
Power:	<p>Input C13 connector 240 VAC input, 130 watts, 50Hz 240 VAC for European installs; 110 VAC for North American installs 5 AMP fuse</p>
Data:	10/100 ethernet
Touchscreen:	<p>Large 22" portrait oriented touchscreen Brightness : 250 nits HD widescreen resolution : 1920 x 1080 Projective capacitive touchscreen technology</p>
PC:	Windows 7 32 bit OS (64 bit available upon request) 2GB RAM 56GB SSD
RFID Item capacity:	Approximately 15 items at any one time
Login types:	Barcode (full range of barcode types), RFID, smartcard and manual screen entry
Standards & compliance:	<p>DDA, ADA, CE, MET* FCC, C-tick <small>*MET Labs is a Nationally Recognised Testing Laboratory (NRTL) recognised by OSHA regulation: 1910.308(d). MET is also accredited by the Standards Council of Canada for approval throughout Canada as a Certified Body (CB) for Industry Canada (IC). UL rating is covered within MET certification. For further details please visit www.osha.gov.</small></p>
Reporting:	Configuration and reporting is made available in real-time via our optional smartadmin™ central management software
Software:	<p>smartserve™ 1000 comes pre-loaded with our liber8™ self-service software, which provides the customer with the full range of borrow, return and account functions. The software is configured for connection to the library ILS/LMS through SIP2 or NCIP. Access to the library's network via Ethernet is required.</p>
Colour option:	smartserve™ 1000 is available in a variety of custom colours to match any library atmosphere. 213 RAL classic colours choices can be viewed at http://bit.ly/RALcolours .
Options:	<p>height adjustable base* desktop version integrated return bin with a 60 item capacity* automatic media case unlocker large illuminated glass side shelf custom colour payment options : chip & pin, credit/debit, coin & note**, and/or NFC tilt alarm</p>

*integrated return bins cannot be used with height adjustable base

**smartserve™ 1000-D: coin and note not available

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